

Exceptions to Business Bundles:

- Certain products are not available in some areas of the province therefore not all customers are eligible to purchase all 5 Bundle services
- National and regional wireless accounts do not qualify for a business Bundle
- Unlimited long distance bundles are available to single line business customers only.

Definitions

- **Components** – combination of products and services to which a customer subscribes that makes up their Bundle
- **Plan** – The level of service or product to which a customer is subscribed

Consumer Bundles Terms & Conditions

1. Bundles and the Components contained within each Bundle cannot be substituted for any other service to form a new Bundle or individual service.
2. Bundle savings are applied to the customer account that is paying for the service(s).
 - For example: Customer A is paying for Customer B's services, Customer A will receive the Bundle savings, as they are paying for the service(s).
3. Bundle savings for wireless service on a postpaid Plan are not automatically applied. A customer must request an authorized SaskTel representative to add this Bundle saving to their account. A subsequent account authorization verification must then be performed. To be eligible, the name of an account holder or an authorized contact on the customer's wireless account must match the name of the account holder or an authorized contact on the customer's wireline service account. Only a customer whose name is listed on both accounts can authorize the application of this Bundle saving.
4. When a customer cancels a Component of their Bundle or switches to a Plan that is not eligible for Bundle savings, they will no longer receive Bundle savings associated with that Component of their Bundle.

Business Bundles Terms & Conditions

1. Business Bundle credits are available to all eligible business customers in good financial standing with SaskTel who purchase any combination of two or more eligible products and services. The business Bundle credits will accumulate as more eligible products and services are purchased to a maximum credit of \$30.
2. Business Bundle credits are only available for current purchases. When a customer cancels a Component of their Bundle or switches to a non-eligible product or service, they will no longer receive the business Bundle credit associated with that Component of their business Bundle.
3. Customers with an account in arrears are ineligible for part or all of the business Bundle credit after the customer's access to the service or product has been suspended, resuming only after payment for all amounts owing to SaskTel for arrears is made.
4. Non-SaskTel local access customers are eligible for the business Bundle credit if they meet the eligibility Component requirements. Non-SaskTel local access customers must be billed on a SaskTel bill to receive the business Bundle credits.
5. Eligible products and services include internet, maxTV, postpaid wireless, any current or grandfathered SecurTek Plan, and unlimited long distance.
6. Business Bundle credits are not automatically applied. Business customers must request to have business Bundle credits applied to their account. Business Bundle credits will not be backdated to the in-service date of the services eligible for the business Bundle credits.
7. Business Bundle credits will be applied to and appear on the Business customer's wireline account.
8. Business Bundle credits are applied to the customer account that is paying for the services.

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Business Bundles Terms & Conditions - ContinuedD N
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9. When a business Bundle Component is no longer available in the market, it may be removed from the business Bundle eligibility list. A business customer will be grandfathered into receiving Bundle savings until a time when SaskTel chooses to no longer provide the Bundle savings or the business customer makes a change to their current bundled service Components.
10. A business customer can only include residential maxTV service as an eligible Bundle Component if it is a home-based business.
11. A business customer may utilize a residential postpaid wireless service as a business Bundle Component provided that the billing name and address name of the wireline and wireless accounts match.

Rates

The consumer customer Bundle savings are available when eligible consumer products and services are combined. These rates are subject to change. For detailed information on Bundle-eligible services and rates please refer to www.sasktel.com/bundles.

Business Customer rates are available when eligible business products and services are combined. These rates are subject to change. For detailed information on Bundle-eligible services and rates please refer to www.sasktel.com/business/business-bundles.

(Reserved for future use)