

ITEM
 610.31

Local Service Request (LSR) Rejection Charge

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1. Service Description

A Local Service Request (LSR) Rejection Charge applies for each rejected LSR which is made by a Local Exchange Carrier (LEC), Wireless Service Provider (WSP) or Internet Service Provider (ISP), as indicated below.

2. Conditions of Service

1. LSR Rejection Charges will be assessed monthly.
2. The LSR Rejection Charge does not apply where the rejection is due to:
 - Errors attributable to SaskTel;
 - SaskTel’s winback activities; or,
 - Deactivation of the telephone number subsequent to LSR submission.
3. An LSR Rejection Charge applies for each rejected LSR which is made by a LEC, wireless service provider, Internet service provider or any other service provider authorized to send LSR requests to SaskTel and which is in excess of the following threshold percentages of the customer's total number of LSRs per month.
 - a. A monthly LSR rejection rate threshold of 12.8% until September 12, 2025, a threshold of 10.4% until September 12, 2026, and a threshold of 8% thereafter apply to each service provider that submits more than 500 LSRs in a month unless at least 75% of the LSRs it submits in that month relate to business services.
 - b. A monthly LSR rejection rate threshold of 25.6% until September 12, 2025, a threshold of 20.8% until September 12, 2026, and a threshold of 16% thereafter apply to each service provider that submits 500 or fewer LSRs in a month and to each service provider where at least 75% of the LSRs it submits in that month relate to business services.

3. Rates

	Monthly Rate
LSR Rejection charge, each	\$70.00

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(Reserved for future use)

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