

THIS WIRELESS DEVICE PROTECTION PLAN BASIC COVERAGE CONTRACT IS NOT A CONTRACT OF INSURANCE.

SERVICE WARRANTY COVERAGE

The Wireless Device Protection Plan Basic Coverage contract covers replacement of wireless device if, under normal conditions and use, the wireless device on record fails to operate properly due to accidental damage or manufacturer's defects or workmanship after the expiration of the manufacturer's warranty.

SERVICE FEE & REPLACEMENT PROCESSING FEE

The service fee and replacement processing fee are based on the new retail price* of the model of your wireless device when initially purchased. The entire 24 month service fee is due at the time you purchase this program. The replacement processing fee is per replacement and is non-refundable.

NON-DISCOUNTED, NON-SUBSIDIZED RETAIL PRICE*	SERVICE FEE	REPLACEMENT PROCESSING FEE
\$0 - \$249.99	\$ 79.99	\$75.00
\$250.00 - \$399.99	\$ 99.99	\$100.00
\$400.00 - \$499.99	\$ 119.99	\$150.00
\$500.00 - \$699.99	\$ 134.99	\$175.00
\$700.00 - \$1500.00	\$ 149.99	\$200.00

COVERAGE PERIOD

If you enroll at time of wireless device purchase, your protection will begin immediately. If you enroll up to twelve (12) months after device purchase, no claims may be made for losses occurring during the first thirty (30) days following enrollment. Please note that your device must be fully operational and have no damage in order to still be eligible for coverage.

You will be eligible to file a service request for mechanical failure or electrical malfunction 365 days (12 months) after your device purchase.

COVERAGE LIMITATIONS

\$1500.00 per service request; two (2) service requests within a twenty four (24) month period.

PURCHASER & SELLER

The Purchaser ("Subscriber") of this Contract is the owner of the covered device. The Seller of this Agreement is listed on your SaskTel wireless bill.

OTHER MATERIAL DISCLOSURES

The brochure contains a summary of information regarding the Wireless Device Protection Plan Basic Coverage Contract and is not a full and complete version. Some provisions may differ by province based upon applicable provincial law. PLEASE READ THE COMPLETE WIRELESS DEVICE PROTECTION PLAN BASIC COVERAGE CONTRACT CAREFULLY TO DETERMINE YOUR RIGHTS, DUTIES AND WHAT IS AND IS NOT COVERED. For more information or to obtain a complete copy of this Contract, visit sasktel.brightstarprotect.com or call 1-877-412-5186.

You are not required to purchase this Contract to purchase products or services from SaskTel. This coverage may provide a duplicate of other sources of coverage.

Your rights and duties under this policy may not be transferred without our written consent.

You may cancel this Contract within the first thirty (30) days by visiting a SaskTel store, an authorized dealer, or by calling SaskTel at 1-800-727-5835 provided you do not have a completed or an in-process service request. You will receive a full refund of the service fees paid.

A service request must be reported within sixty (60) days from the date of loss. You will have sixty (60) days to provide all information requested for service request adjudication. If you don't take delivery of the replacement device within sixty (60) days of service request approval, your service request will be forfeited.

By accepting coverage in this program, you authorize SaskTel to release required subscriber information for the purpose of validating service requests.

WIRELESS DEVICE PROTECTION PLAN

BASIC COVERAGE



WHY SIGN UP?

Wireless Device Protection Plan Basic Coverage is your basic protection option providing 24 months of coverage and designed to give you peace of mind. So when you accidentally leave your phone on the roof of your car, or your dog turns your smartphone into a chew toy, we've got you covered.

Sign up today to avoid the price tag and headache that comes with an accidentally damaged or malfunctioning phone.

HOW DO I REPORT A SERVICE REQUEST?

Filing a service request is easy. Follow our 3 step process to get your service request resolved quickly and efficiently.

STEP 1 VISIT
sasktel.brightstarprotect.com
OR CALL CUSTOMER
CARE AT
877-412-5186



STEP 2 PAY A
PROCESSING FEE



STEP 3 RECEIVE YOUR
REPLACEMENT!



For a full list of details and service request qualifications, visit sasktel.brightstarprotect.com



BASIC COVERAGE

RETAIL VALUE	\$0-\$249.99	\$250.00-\$399.99	\$400.00-\$499.99	\$500.00-\$699.99	\$700.00-\$1500.00
SERVICE FEE	\$79.99	\$99.99	\$119.99	\$134.99	\$149.99
PROCESSING FEE	\$75.00	\$100.00	\$150.00	\$175.00	\$200.00

Your Service Fee and Processing Fee are based on the non-contract, non-subsidized new retail price of the model of your wireless device on the purchase date. The processing fee must be paid before you receive your replacement device and is non-refundable.

WHAT'S COVERED?	Basic Coverage covers accidental damage and malfunction after the manufacturer's warranty.
WHAT'S NOT COVERED?	While our program covers an impressive range of incidents, there are a few exceptions. Loss, theft, any normal wear and tear, pre-existing flaws, or cosmetic damage are not covered. Have questions or need more details? Go to sasktel.brightstarprotect.com for your plan coverage documents and full details on what can and can't be reported.
WHEN AM I COVERED?	Basic Coverage provides 24 months of coverage and starts immediately if you enroll at the time of device purchase. Or, if you need a little time to think it over, enroll within twelve (12) months of purchase and coverage will start in thirty (30) days. Please note that your device must be fully operational and have no damage in order to still be eligible for coverage.
HOW WILL I BE BILLED?	The one-time service fee is due at the time of enrollment and will appear on your SaskTel wireless bill.
WHAT ARE THE SERVICE REQUEST LIMITS?	Our program allows for 2 replacements within the twenty-four (24) month period for which you have paid the required service fee. The plan allows a maximum of \$1500.00 per service request. When your service request limit is exhausted, your coverage will cease immediately. We will notify you that your coverage has ceased.
WHAT TYPE OF REPLACEMENT EQUIPMENT WILL I RECEIVE?	Replacements are often new but on occasion may be reconditioned. While reconditioned equipment looks and functions just like new, it may have minor cosmetic flaws and contain non-original manufacturer parts and accessories. If the exact make and model is not available, your replacement will be of like kind and quality. All replacement equipment comes with a ninety (90) day replacement warranty.
HOW DO I CANCEL?	Visit your local SaskTel store, an authorized dealer, or call SaskTel at 1-800-727-5835 to cancel. You may cancel within thirty (30) days for a full refund provided you do not have a completed or an in-process service request.

Visit sasktel.brightstarprotect.com for our Privacy Statement and your complete Wireless Device Protection Plan Basic Coverage program documents.

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PROTECT YOUR MOBILE LIFE



When Stuff Happens...
We've Got You Covered.

sasktel.brightstarprotect.com

(877) 412-5186